

Amendment-1 to "GeM Bid ref: GEM/2022/B/2001441 dated 03/03/2022 for Supply, Installation, Implementation, Commissioning and Maintenance of IP Address Management Solution in Canara Bank"

It is decided to amend the following in respect of the above RFP:

a. Bid Document (Serial No. 1 & 2, Page no. 1):

Description	Existing details	Amended details
Bid End Date/Time	23-03-2022, 15:00:00	<u>29-03-2022</u> , 15:00:00
Bid Opening Date/Time	23-03-2022, 15:30:00	<u>29-03-2022</u> , 15:30:00

Sl. No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
b.	Annexure-2	Technical & Functional requirements for IP Address Management Solution	11. The solution should be able to scan all the services running on IP enabled devices.	11. The solution should be able to scan all <u>IP address on all IP enabled devices.</u>
c.	Annexure-2	Technical & Functional requirements for IP Address Management Solution	39. The solution should provide the ability for multiple Integration points including SNMP, XML, ODBC, syslog, delimited data imports/export, Command Line Interface, published APIs.	39. The solution should provide the ability for multiple Integration points <u>including SNMP, Syslog, data imports/export & published APIs.</u>
d.	Annexure-2	Technical & Functional requirements for IP Address Management Solution	40. The solution should have the ability to integrate with other solutions like NTP, AD server, DNS server, NCCM,NMS, TACACS+, RADIUS, SIEM, Incident Management, PIM, Syslog server, SMTP, POP3, etc., and the corresponding logs has to be generated and stored as per bank's requirement.	40. The solution should have the ability to integrate with other solutions like <u>NTP, AD server/TACACS+/RADIUS, DNS server, NCCM,NMS, SIEM, Incident Management, PIM, Syslog server, SMTP, POP3, etc.,</u> and the corresponding logs has to be generated and stored as per bank's requirement.
e.	Annexure-2	Technical & Functional requirements for IP Address Management Solution	41. The admin should be able to create local users and integrate with other solutions like Active directory, RADIUS, TACACS for user creation.	41. The admin should be able to create local users and integrate with other solutions like <u>Active directory/RADIUS/TACACS for user creation.</u>



f.	Annexure-4	Eligibility Criteria Declaration	<p><u>Eligibility Criteria:</u> 1. The Bidder should be a partnership firm registered under LLP Act, 2008/Indian Partnership Act, 1932 or Company in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013 and should have been in operation for last two years as on RFP date.</p> <p><u>Documents to be submitted:</u> Copy of Certificate of LLP registration.</p> <p>(OR)</p> <p>Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company</p> <p>(OR)</p> <p>Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies.</p>	<p><u>Eligibility Criteria:</u> 1. The Company operating should be legally compliant company and can be:</p> <p>a. A partnership firm or a Limited Liability Partnership duly registered under the Limited Liability Partnership Act, 2008.</p> <p>(OR)</p> <p>b. Company duly registered in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013.</p> <p>(OR)</p> <p>c. Proprietorship firm duly registered under the applicable shops and commercial Establishments Act and should be compliant to all the applicable laws.</p> <p><u>Documents to be submitted:</u> Copy of Certificate of LLP registration.</p> <p>(OR)</p> <p>Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company or Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies.</p> <p>(OR)</p> <p>Copy of Certificate of registration under shops and commercial Establishments Act.</p>
g.	Annexure-4	Eligibility Criteria Declaration	<p><u>Eligibility Criteria:</u> 5. The Proposed solution of proposed OEM (not necessarily the model) or IP based discovery solution of proposed OEM should have been deployed (not necessarily by the bidder) in atleast 10,000 nodes in single/multiple orders in at least one Scheduled Commercial Bank/PSU/Govt. Organization/Corporate in India.</p>	<p><u>Eligibility Criteria:</u> 5. The Proposed solution of proposed OEM (not necessarily the model) or IP based discovery solution of proposed OEM should have been deployed (not necessarily by the bidder) in atleast 10,000 nodes in single/multiple orders in at least one Scheduled Commercial Bank/PSU/Govt. Organization/Corporate in India.</p>

			<u>Documents to be submitted:</u> The Bidders have to provide the order copy/reference letter in their name from customers duly mentioning the solution name and no. of Devices/IP's.	<u>Documents to be submitted:</u> The Bidders have to provide the order copy/reference letter from <u>customers</u> <u>duly mentioning the solution name and no. of Devices/IP's.</u>
h.	Annexure-4	Eligibility Criteria Declaration	<u>New Eligibility Criteria no. 6</u>	<u>Eligibility Criteria:</u> 6. The Bidder has to provide information that any of its subsidiary or associate or holding company or companies having common director/s or companies in the same group of promoters/management or partnership firms/LLPs having common partners has not participated in the bid process. <u>Documents to be submitted:</u> Letter of confirmation (self-certified letter signed by authorized official of the bidder)
i.	<u>Deliverables & Service level agreement</u>	<u>12. Penalties & Liquidated Damages:</u>	<u>12.1.1. Penalties/Liquidated damages for delay in supply:</u> Non-compliance of the Supply of Hardware, Software & Other items (including OS) as per clause 1.2 will result in imposing penalty of 0.50% by the Bank on delay in supply per week or part thereof plus GST on the invoice value of Hardware, Software & Other items (including OS) (exclusive of Taxes) as mentioned in serial number 11 column no. F of Table-A in Annexure-8 (Bill of Material) location/office address wise.	<u>12.1.1. Penalties/Liquidated damages for delay in supply:</u> Non-compliance of the Supply of Hardware, Software & Other items (including OS) as per clause 1.2 will result in imposing penalty of 0.50% by the Bank on delay in supply per week or part thereof plus GST on the invoice value of Hardware, Software & Other items (including OS) (exclusive of Taxes) as mentioned in <u>serial number 10 column no. I of Table-A in Annexure-8 (Bill of Material)</u> location/office address wise.
j.	<u>Deliverables & Service level agreement</u>	<u>12. Penalties & Liquidated Damages:</u>	<u>12.1.2. Penalties/Liquidated damages for delay in implementation:</u> Non-compliance of the Installation, Implementation, Commissioning of Hardware, Software & Other items (including OS) as per clause 1.3 will result in imposing penalty of 0.50% by the Bank on delay in supply per week or part thereof plus GST on the invoice	<u>12.1.2. Penalties/Liquidated damages for delay in implementation:</u> Non-compliance of the Installation, Implementation, Commissioning of Hardware, Software & Other items (including OS) as per clause 1.3 will result in imposing penalty of 0.50% by the Bank on delay in supply per week or part thereof plus GST on the invoice



			value of Hardware, Software & Other items (including OS) (exclusive of Taxes) as mentioned in serial number 11 column no. F of Table-A in Annexure-8 (Bill of Material) location/office address wise.	value of Hardware, Software & Other items (including OS) (exclusive of Taxes) as mentioned in <u>serial number 10 column no. I of Table-A in Annexure-8 (Bill of Material)</u> location/office address wise.
k.	Annexure-8	Bill of Material	<u>Annexure 8 (Bill of Material)</u>	<u>Amended Annexure-8 (Bill of Material) is attached as Annexure.</u>

I. Amended Clause no.1 under Deliverables & Service level agreement document (Page no.8 & 9):

1. Delivery, Installation, Integration and Commissioning:

1.1. Bank shall provide the address and contact details for delivery of required hardware/software items for implementation of IP Address Management Solution while placing the order.

1.2. Delivery Schedule is as follows:

1.2.1. Supply of Hardware & other Items (including OS): Within Thirteen (13) weeks from the date of acceptance of Purchase Order or Fourteen (14) weeks from the date of issue of Purchase Order whichever is earlier.

1.2.2. Supply of IP Address Management Solution: Within Thirteen (13) weeks from the date of acceptance of Purchase Order or Fourteen (14) weeks from the date of issue of Purchase Order whichever is earlier.

1.3. Installation Schedule:

1.3.1. Installation & Configuration of Hardware & Other Items (including OS): The successful bidder should ensure installation & configuration of the delivered Hardware and other items at the bank branch/office within **Two (2) weeks** from the date of delivery of all the materials for each ordered locations.

1.3.2. Installation, Configuration & Integration of IP Address Management Software Solution: The successful bidder should ensure installation, configuration & Integration of the delivered IPAM Software solution at the bank branch/office within **Two (2) weeks** from the date of delivery of IPAM Solution for each ordered locations.

1.3.3. Bidder should ensure to complete the delivery, installation, configuration, Integration, Implementation and commissioning of the proposed solution and also to complete all the works specified in the Scope of Work as per Bank requirement and deliver & implement all the features of the proposed Solution and made the project live in all aspects to the Bank within **Ten (10) weeks** from the date of delivery of all the materials for each ordered locations or within **Twenty (23) weeks** from the date of acceptance of the Purchase Order or within **Twenty One (24) weeks** from the date of Purchase Order whichever is earlier.

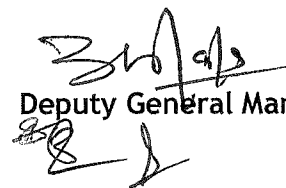
1.4. Bank reserves the right to change/modify locations for supply of the items. In the event of any change/modification in the locations where the hardware items are to be delivered, the bidder in such cases shall deliver, install and commission at the modified locations at no extra cost to the Bank. However, if the hardware items are already delivered, and if the modifications in locations are made after delivery, the bidder shall carry out installation and commissioning at the modified

locations and the Bank in such cases shall bear the shifting charges/arrange shifting. The Warranty/AMC (if contracted) should be applicable to the altered locations also.

- 1.5. The Installation will be deemed as incomplete if any component of the Solution is not delivered or is delivered but not installed and / or not operational or not acceptable to the Bank after acceptance testing/ examination. In such an event, the supply and installation will be termed as incomplete and system(s) will not be accepted and the warranty period will not commence. The installation will be accepted only after complete commissioning of Solution.
- 1.6. The Bank will not arrange for any Road Permit / Sales Tax clearance for delivery of hardware to different locations and the Vendor is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the Bidder, if required.
- 1.7. Bank may consider the representation from the selected bidder for delay in delivery of Hardware due to genuine circumstances beyond their control. In such a case, the time for delivery shall be extended by a period (s) not less than the duration of such delay. If the duration of delay continues beyond a period of three months, the BANK and VENDOR/ SERVICE PROVIDER shall hold consultations with each other in an endeavor to find a solution to the problem. Notwithstanding above, the decision of the BANK shall be final and binding on the VENDOR/ SERVICE PROVIDER.
- 1.8. Commissioning of the hardware will be deemed as complete only when the same is accepted by the Bank in accordance with the Terms & Conditions of this Tender.
- 1.9. Partial or incomplete or damaged delivery of materials will not be considered as delivered of all the ordered materials. Date of delivery shall be treated as date of last material delivered to the ordered locations if materials are not damaged. In case materials are delivered with damage, Date of delivery shall be treated as date of replacement of damaged material with new one. Delivery payment shall be paid against completion of delivery of all the ordered materials without any damage and proof of delivery duly certified by Bank's Officials, along with delivery payment claim letter.

All the other Instructions and Terms & Conditions of the above GeM bid remain unchanged.
Please take note of the above Amendments while submitting your response to the subject GeM bid.

Date: 17/03/2022
Place: Bengaluru


Deputy General Manager



Amended Annexure-8

Bill of Material

SUB: GeM bid for Supply, Installation, Implementation, Commissioning and Maintenance of IP Address Management Solution in Canara Bank.

Ref: GeM bid ref. no. _____ dated _____.

Notes

1. These details should be on the letterhead of Bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by GeM bid terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table -A

Price details for Implementing IP Address Management Solution in Canara Bank

[Amount in Rs.]

Sl. No.	Requirement Details		Unit Price with Three years Comprehensive onsite warranty and support (Excl. of Tax)	4 th year AMC/ATS Charge (Excl. of tax)	5 th year AMC/ATS Charge (Excl. of tax)	Unit Price with Three years Comprehensive onsite warranty and support and with 2 Years AMC/ATS (Excl. of Tax)	Quantity	Total Cost with Three years Comprehensive onsite warranty and support and with 2 Years AMC/ATS (Excl. of Tax)	Tax for Column F		Total Cost with Three years Comprehensive onsite warranty and support and with 2 Years AMC/ATS (Incl. of Tax)
			A	B	C	D=A+B+C		F=DxE	G=% of tax	H=Tax Amt	I=F+H
1.	Hardware/ Appliance for deploying proposed solution at DC.	Server-1									
		Server-2									
		Server-3									
		Any other (add more rows of required)									
2.	Hardware/ Appliance for deploying proposed solution at DRC.	Server-1									
		Server-2									
		Server-3									
		Any other (add more rows of required)									

3.	System Software/Middleware/Database License for deploying proposed Solution at DC (Break up details to be provided)								
4.	System Software/Middleware/Database License for deploying proposed Solution at DRC (Break up details to be provided)								
5.	IPAM licenses (perpetual/subscription) as per Technical Specifications and Scope of Work.				10,00,000 IP Address				
6.	Any Other Software licenses at DC (Break up details to be provided)								
7.	Any Other Software licenses at DRC (Break up details to be provided)								
8.	Concurrent user license (Perpetual/Subscription) to access monitoring console				300				
9.	One time Implementation cost of IP Address Management solution as per Technical specification and Scope of Work of this RFP.		x	x	1				
10.	Total Cost of IPAM Solution (Sum of column k of rows 1,2,3,4,5,6,7,8 and 9)								

Bidder has to provide the adequate quantity in column-E of Table -A as mentioned in Annexure-2 (A).

Table-B
Charges for Onsite Resources

[Amount in Rupees]

Sl. No.	Description	Charges for one resource Per Month [Excl. of Tax]	No. of Months	No. of Resources	Charges for One resources for 60 Months [Excl. of Tax]	Tax for column d		Charges for One resources for 60 Months [Incl. of Tax]
		a	b	c	d=a×b×c	e=% of tax	f=Tax Amt	g=d+f
1	Cost of Onsite Resources. (on roll by the bidder)		60	1				

Table-C
Charges for Pre & Post Implementation Training

[Amount in Rupees]

Sl. No.	Requirement	One Time Training Charges (Excl. of Taxes)	Tax for Column a		One Time Training Charges (Incl. of Taxes)
			Tax %	Tax Value	
		a	b	c	d=a+c
1.	Training as per scope of work				



Table-D
Total Cost for 5 Years Contract Period

[Amount in Rupees]

Sl. No.	Details	Total Cost of Ownership [Incl. of tax]
A	Total Cost for Implementing IPAM Solution in Canara Bank as per Table-A [Total of Column I]	
B	Total Charges for Onsite Resources as per Table-B [Column g]	
C	Total Charges for Training as per Table-C [Column d]	
D	Total Cost of Ownership [Sum of A, B and C of Table-D]	

Undertaking

- i. Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- ii. We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- iii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the RFP.

Date

Signature with seal

Name :

Designation :

